

## Voluntary Product Accessibility Template (VPAT)® 2.3

Project Name:	Open LMS Snap Theme
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## Table of contents

### Open LMS Snap Theme Web Accessibility Conformance Report 1

Terminology.....	2
Section 508 Chapter 1: Application and Administration .....	3
Section 508 Chapter 2: Scoping Requirements.....	3
WCAG 2.1 Report.....	3
Web Content Accessibility Guidelines (WCAG) 2.1, Level A .....	3
Web Content Accessibility Guidelines (WCAG) 2.1, Level AA .....	11
Web Content Accessibility Guidelines (WCAG) 2.1, Level AAA.....	15
Section 508 Chapter 3: Functional Performance Criteria (FPC) .....	17
Section 508 Chapter 4: Hardware .....	19
Section 508 Chapter 5: Software .....	22
Section 508 Chapter 6: Support Documentation and Services.....	24
Standard EN 301 549.....	25
Legal disclaimer .....	45

# Open LMS Snap Theme Web Accessibility Conformance Report

## VPAT® 2.3 Version 1.0

<b>Name of product/version:</b>	<b>Open LMS Snap Theme</b>
<b>Product description:</b>	<b>Web application</b>
<b>Date:</b>	<b>9 April 2020</b>
<b>Contact information</b>	
<b>Notes</b>	
<b>Evaluation methods used:</b>	<p>This conformance report is based on the results of an accessibility audit conducted by The Paciello Group on a representative sample of pages/components, for the purpose of assessing compliance with the Web Content Accessibility Guidelines (WCAG) 2.1.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <ul style="list-style-type: none"><li>• Desktop browsers: Internet Explorer, Firefox, Safari and Chrome.</li><li>• Assistive technologies: JAWS, NVDA, and VoiceOver.</li><li>• Accessibility testing tools: ARC Rules accessibility evaluator, Accessibility Viewer, browser developer tools, colour contrast analyser, and the W3C Nu HTML Checker.</li></ul>
<b>Applicable standards/guidelines</b>	<p>This report covers the degree of conformance for the following accessibility standards/guidelines:</p> <ul style="list-style-type: none"><li>• <a href="#">Web Content Accessibility Guidelines (WCAG) 2.1</a> Level A/AA.</li><li>• <a href="#">Web Content Accessibility Guidelines (WCAG) 2.0</a> Level A/AA.</li><li>• <a href="#">Revised Section 508</a>.</li><li>• <a href="#">Standard EN 301 549</a>.</li></ul>

## Terminology

The terms used in the conformance level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially supports:** Some functionality of the product does not meet the criterion.
- **Does not support:** The majority of product functionality does not meet the criterion.
- **Not applicable:** The criterion is not relevant to the product.
- **Not evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG 2.0 Level AAA.

## Section 508 Chapter 1: Application and Administration

This accessibility conformance report is based on the [Revised 508 Standards](#) which incorporates [WCAG 2.0](#) by reference.

## Section 508 Chapter 2: Scoping Requirements

As Open LMS Snap Theme is a web application with some authoring functionality, the following standards specifically apply:

- All Web Content Accessibility Guidelines (WCAG) 2.0 Level A and Level AA, available at <http://www.w3.org/TR/WCAG20>.
- Section 508 Chapter 3: Functional Performance Criteria (FPC).
- Section 508 Chapter 5: Software.
- Section 508 Chapter 6: Support Documentation and Services.

**Note:** When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

### WCAG 2.1 Report

## Web Content Accessibility Guidelines (WCAG) 2.1, Level A

Notes:

Criteria	Conformance level	Remarks and explanations
<a href="#">1.1.1 Non-text Content</a>	Partially supports	The Open LMS Snap Theme web application provides text alternatives for most non-text items, with some exceptions: <ul style="list-style-type: none"><li>• Some images lack a text alternative.</li><li>• Some images have an inadequate text alternative.</li><li>• Some decorative images are not hidden from assistive technologies.</li></ul>
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a>	Supports	The Open LMS Snap Theme web application does not natively contain audio and video content, but content creators may upload files with captions, audio description, and transcripts.

Criteria	Conformance level	Remarks and explanations
<a href="#"><u>1.2.2 Captions (Prerecorded)</u></a>	Supports	The Open LMS Snap Theme web application does not natively contain audio content, but content creators may upload prerecorded audio-only content with captions.
<a href="#"><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></a>	Supports	The Open LMS Snap Theme web application does not natively contain video content, but content creators may upload prerecorded video-only content with audio descriptions or a media alternative.
<a href="#"><u>1.3.1 Info and Relationships</u></a>	Partially supports	The Open LMS Snap Theme web application exposes the correct semantics for most content with some exceptions, including: <ul style="list-style-type: none"> <li>• Landmark regions are not structured correctly.</li> <li>• Some headings have not been identified.</li> <li>• Some data tables are not structured correctly.</li> <li>• Some lists do not use HTML list markup.</li> </ul>
<a href="#"><u>1.3.2 Meaningful Sequence</u></a>	Supports	The correct reading sequence can be programmatically determined in the Open LMS Snap Theme web application.
<a href="#"><u>1.3.3 Sensory Characteristics</u></a>	Supports	The Open LMS Snap Theme web application does not rely on sensory characteristics for instructions.
<a href="#"><u>1.4.1 Use of Color</u></a>	Partially supports	The Open LMS Snap Theme web application does not rely on color-alone to convey information, with some exceptions. These include: <ul style="list-style-type: none"> <li>• Selected filter options and</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>toggle buttons are indicated by color-alone.</p> <ul style="list-style-type: none"> <li>Some links are visually indicated by color-alone, and have a low contrast between the link text and surrounding text.</li> </ul>
<a href="#">1.4.2 Audio Control</a>	Not applicable	The Open LMS Snap Theme web application does not have audio.
<a href="#">2.1.1 Keyboard</a>	Partially support	<p>Most functionality is operable using the keyboard-alone in the Open LMS Snap Theme web application with some exceptions, including:</p> <ul style="list-style-type: none"> <li>Some buttons are not reachable or operable using the keyboard.</li> <li>Tooltips in the calendar are not exposed using the keyboard-alone.</li> <li>Tree widgets are not operable using the standard keystrokes</li> <li>Tab widgets are not operable using the standard keystrokes.</li> <li>The Space key cannot be used to operate some buttons, but they are operable using Enter.</li> </ul>
<a href="#">2.1.2 No Keyboard Trap</a>	Supports	For every component in the Open LMS Snap Theme web application that receives keyboard focus, focus can be moved away from that component using only a keyboard.
<a href="#">2.1.4 Character Key Shortcuts</a> (2.1 only)	Not applicable	The Open LMS Snap Theme web application does not have single-letter character key

Criteria	Conformance level	Remarks and explanations
		shortcuts.
<a href="#">2.2.1 Timing Adjustable</a>	Does not support	The Open LMS Snap Theme web application has a session timeout after a period of inactivity without warning the user or providing an opportunity to extend the session.
<a href="#">2.2.2 Pause, Stop, Hide</a>	Not applicable	The Open LMS Snap Theme web application does not contain any moving, blinking, scrolling or auto-updating content.
<a href="#">2.3.1 Three Flashes or Below Threshold</a>	Supports	The Open LMS Snap Theme web application does not contain anything that flashes more than three times in any one second period.
<a href="#">2.4.1 Bypass Blocks</a>	Partially supports	The Open LMS Snap Theme web application contains a skip link to allow users to bypass blocks of repetitive content, with some issues: <ul style="list-style-type: none"> <li>• The skip link does not become visible when it receives focus.</li> <li>• The skip link on the “Grade assignment” screen does not work.</li> </ul>
<a href="#">2.4.2 Page Titled</a>	Partially supports	The Open LMS Snap Theme web application has unique page titles for most pages apart from the “Add rule” screen, which has the same title of the “Personalized learner designer rules” screen.
<a href="#">2.4.3 Focus Order</a>	Does not support	Focusable components in the Open LMS Snap Theme web application receive focus in an order that preserves meaning and operability, with several exceptions. These include:



Criteria	Conformance level	Remarks and explanations
		<ul style="list-style-type: none"> <li>• Non-interactive content is included in the keyboard tab order.</li> <li>• Invisible content without a role or accessible name is included in the keyboard tab order at the end of the main content before the footer.</li> <li>• Some disclosure buttons reveal content before the user's current focus point, requiring them to navigate backwards to reach the new content if they are aware that it has loaded before their focus point.</li> </ul>
<a href="#">2.4.4 Link Purpose (In Context)</a>	Partially supports	<p>The Open LMS Snap Theme web application has meaningful link phrases with some exceptions:</p> <ul style="list-style-type: none"> <li>• Some link phrases do not adequately describe the target.</li> <li>• Some links have punctuation or redundant text as part of the link phrase.</li> <li>• Most links have a title attribute that duplicates the link phrase.</li> </ul>
<a href="#">2.5.1 Pointer Gestures</a> (2.1 only)	Not applicable	<p>The Open LMS Snap Theme web application does not use multi-point/multi-touch interactions or path-based gestures.</p>
<a href="#">2.5.2 Pointer Cancellation</a> (2.1 only)	Supports	<p>All content in the Open LMS Snap Theme web application that can be operated using a single point and the down-event of the pointer is not</p>

Criteria	Conformance level	Remarks and explanations
		used to execute any part of the function.
<a href="#">2.5.3 Label in Name</a> (2.1 only)	Partially supports	The Open LMS Snap Theme web application correctly reflects labels in the name for some elements, with exceptions: <ul style="list-style-type: none"> <li>• Some interface elements lack an accessible name.</li> <li>• Some interface elements have an accessible name does not contain their visible label.</li> </ul>
<a href="#">2.5.4 Motion Actuation</a> (2.1 only)	Not applicable	The Open LMS Snap Theme web application does not feature functionality that can be operated by device or user motion.
<a href="#">3.1.1 Language of Page</a>	Supports	The human language of all pages in the Open LMS Snap Theme web application is correctly identified.
<a href="#">3.2.1 On Focus</a>	Supports	None of the focusable components in the Open LMS Snap Theme web application initiates a change of context when they receive focus.
<a href="#">3.2.2 On Input</a>	Partially supports	Changing the setting of user interface component in the Open LMS Snap Theme web application does not automatically cause a change of context, with the following exceptions: <ul style="list-style-type: none"> <li>• Some pages have a navigation combobox at the end of the screen that changes the page when the user attempts to scroll through.</li> <li>• Some pages have an actions combobox that</li> </ul>

Criteria	Conformance level	Remarks and explanations
		executes the first action when the user attempts to scroll through.
<a href="#">3.3.1 Error Identification</a>	Supports	If an input error is detected in the Open LMS Snap Theme web application, the error is described to the user in text.
<a href="#">3.3.2 Labels or Instructions</a>	Partially supports	<p>Labels or instructions are provided for all content that requires user input in the Open LMS Snap Theme web application, with some exceptions:</p> <ul style="list-style-type: none"> <li>• Some form controls do not have a label.</li> <li>• Some form controls do not have individual labels, and share a group label instead.</li> <li>• Some form controls have a label that is overwritten by the value when they enter data.</li> </ul>
<a href="#">4.1.1 Parsing</a>	Does not support	<p>The majority of markup for the Open LMS Snap Theme web application does not have any parsing issues known to have an accessibility impact, with some exceptions:</p> <ul style="list-style-type: none"> <li>• Several duplicate ID attribute values.</li> <li>• Elements not nested according to the HTML specification.</li> </ul>
<a href="#">4.1.2 Name, Role, Value</a>	Does not support	<p>There are several interface elements that do not expose the correct role, name, or value in the Open LMS Snap Theme web application. These include:</p> <ul style="list-style-type: none"> <li>• Several interface elements without an inappropriate</li> </ul>

Criteria	Conformance level	Remarks and explanations
		<p>accessible name.</p> <ul style="list-style-type: none"> <li>• Several interface elements are not structured correctly, such as buttons, disclosure buttons, menus, tree views, tabbed interfaces, and so on.</li> <li>• Sort states are not exposed correctly on sortable data tables.</li> <li>• Required field and error states not programmatically exposed.</li> <li>• Cues and error messages are not programmatically associated with their corresponding form controls.</li> <li>• Group labels not programmatically associated with form controls.</li> </ul>

## Web Content Accessibility Guidelines (WCAG) 2.1, Level AA

Notes:

Criteria	Conformance level	Remarks and explanations
<a href="#">1.2.4 Captions (Live)</a>	Not applicable	The Open LMS Snap Theme web application does not contain synchronized media with live audio content.
<a href="#">1.2.5 Audio Description (Prerecorded)</a>	Not applicable	The Open LMS Snap Theme web application does not natively contain video content, but content creators may upload prerecorded video-only content with audio descriptions.
<a href="#">1.3.4 Orientation</a> (2.1 only)	Supports	Pages are not restricted to either portrait or landscape only in the Open LMS Snap Theme web application.
<a href="#">1.3.5 Identify Input Purpose</a> (2.1 only)	Does not support	The Open LMS Snap Theme web application does not collect personally identifiable information apart from the login screen, where known autocomplete values for the username and password are not provided.
<a href="#">1.4.3 Contrast (Minimum)</a>	Partially supports	The majority of text and images of text in the Open LMS Snap Theme web application has sufficient contrast, but there are several instances of text that has insufficient contrast between the foreground and background colors.
<a href="#">1.4.4 Resize text</a>	Partially supports	The majority of pages in

Criteria	Conformance level	Remarks and explanations
		the Open LMS Snap Theme web application allow text to be resized / zoomed up to 200% without loss of content or functionality, but content is clipped on the “Edit quiz” screen when zoomed to 200%.
<a href="#">1.4.5 Images of Text</a>	Supports	The Open LMS Snap Theme web application does not contain images of text.
<a href="#">1.4.10 Reflow</a> (2.1 only)	Partially supports	Some pages in the Open LMS Snap Theme web application can be resized to a width of 320 CSS pixels / a height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions, but several pages do require scrolling in two dimension.
<a href="#">1.4.11 Non-text Contrast</a> (2.1 only)	Partially supports	The majority of non-text user interface components in the Open LMS Snap Theme web application have sufficient contrast, but there are several instances of non-text that has insufficient contrast between the foreground and background colors, or adjacent colors.
<a href="#">1.4.12 Text Spacing</a> (2.1 only)	Partially supports	The Open LMS Snap Theme web application honors custom text-style properties, with some exceptions: <ul style="list-style-type: none"> <li>On some screens content is clipped that</li> </ul>

Criteria	Conformance level	Remarks and explanations
		can be revealed using a tooltip that cannot be operated using the keyboard alone.
<a href="#">1.4.13 Content on Hover or Focus</a> (2.1 only)	Partially supports	The majority of additional content that appears on hover or focus is dismissible, hoverable and persistent in the Open LMS Snap Theme web application, except some tooltips that disappear if the user tries to move the mouse cursor to the tooltip, and cannot be dismissed using the keyboard.
<a href="#">2.4.5 Multiple Ways</a>	Does not support	Most pages in the Open LMS Snap Theme web application are part of a step in a process, but some pages can only be accessed from the dashboard.
<a href="#">2.4.6 Headings and Labels</a>	Supports	Headings and labels in the Open LMS Snap Theme web application appropriately describe the topic or purpose of their related content.
<a href="#">2.4.7 Focus Visible</a>	Does not support	<p>The Open LMS Snap Theme web application provides a visible keyboard focus indicator for most elements, with several exceptions including:</p> <ul style="list-style-type: none"> <li>• Content without a role or accessible and not visible on the screen receiving focus.</li> <li>• Focus can get masked</li> </ul>

Criteria	Conformance level	Remarks and explanations
		by other components, such the fixed banner or disclosure panels.
<a href="#">3.1.2 Language of Parts</a>	Not applicable	The Open LMS Snap Theme web application does not have a change in language.
<a href="#">3.2.3 Consistent Navigation</a>	Supports	The Open LMS Snap Theme web application has consistent navigation mechanisms.
<a href="#">3.2.4 Consistent Identification</a>	Supports	The Open LMS Snap Theme web application components are identified consistently.
<a href="#">3.3.3 Error Suggestion</a>	Not applicable	There are no known suggestions for correction when errors are detected in the Open LMS Snap Theme web application.
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a>	Not applicable	The Open LMS Snap Theme web application does not contain pages that cause legal commitments or financial transactions to occur, modify or delete user-controllable data in a data storage system, or submits user test responses.
<a href="#">4.1.3 Status Messages</a> (2.1 only)	Partially supports	Status messages are presented to the user by assistive technologies without receiving focus in the Open LMS Snap Theme web application, apart from an imminent timeout warning in timed tests.



## Web Content Accessibility Guidelines (WCAG) 2.1, Level AAA

Notes:

Criteria	Conformance level	Remarks and explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA)	Not evaluated	
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA)	Not evaluated	
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA)	Not evaluated	
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA)	Not evaluated	
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only)	Not evaluated	
<a href="#">1.4.6 Contrast Enhanced</a> (Level AAA)	Not evaluated	
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA)	Not evaluated	
<a href="#">1.4.8 Visual Presentation</a> (Level AAA)	Not evaluated	
<a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA)	Not evaluated	
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA)	Not evaluated	
<a href="#">2.2.3 No Timing</a> (Level AAA)	Not evaluated	
<a href="#">2.2.4 Interruptions</a> (Level AAA)	Not evaluated	
<a href="#">2.2.5 Re-authenticating</a> (Level AAA)	Not evaluated	
<a href="#">2.2.6 Timeouts</a> (Level AAA 2.1 only)	Not evaluated	
<a href="#">2.3.2 Three Flashes</a> (Level AAA)	Not evaluated	
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only)	Not evaluated	
<a href="#">2.4.8 Location</a> (Level AAA)	Not evaluated	
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA)	Not evaluated	
<a href="#">2.4.10 Section Headings</a> (Level AAA)	Not evaluated	
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)	Not evaluated	
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only)	Not evaluated	
<a href="#">3.1.3 Unusual Words</a> (Level AAA)	Not evaluated	
<a href="#">3.1.4 Abbreviations</a> (Level AAA)	Not evaluated	
<a href="#">3.1.5 Reading Level</a> (Level AAA)	Not evaluated	

Criteria	Conformance level	Remarks and explanations
<a href="#">3.1.6 Pronunciation</a> (Level AAA)	Not evaluated	
<a href="#">3.2.5 Change on Request</a> (Level AAA)	Not evaluated	
<a href="#">3.3.5 Help</a> (Level AAA)	Not evaluated	
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA)	Not evaluated	

## Section 508 Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance level	Remarks and explanations
302.1 Without Vision	Partially supports	The Open LMS Snap Theme web application provides the name, role, state, and other important accessibility information for most interface elements.
302.2 With Limited Vision	Partially supports	The Open LMS Snap Theme web application can be used with limited vision, with some color contrast issues.
302.3 Without Perception of Color	Partially supports	The Open LMS Snap Theme web application can be used without color perception, apart from some elements that use color to indicate the state. Some links are visually evident by color-alone.
302.4 Without Hearing	Supports	No issues were identified that would impact this criterion.
302.5 With Limited Hearing	Supports	The Open LMS Snap Theme web application does not natively contain Audio and Video files, but content creators may upload files with captions, audio description, and transcripts.
302.6 Without Speech	Supports	No issues were identified that would impact this criterion.
302.7 With Limited Manipulation	Partially supports	The Open LMS Snap Theme web application is usable by people with limited manipulation, but some elements are not reachable or operable using the

Criteria	Conformance level	Remarks and explanations
		keyboard.
302.8 With Limited Reach and Strength	Supports	No issues were identified that would impact this criterion.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	No issues were identified that would impact this criterion.

## Section 508 Chapter 4: Hardware

Notes: Open LMS Snap Theme is not a hardware product.

Criteria	Conformance level	Remarks and explanations
402 Closed Functionality		
<i>402.1 General</i>		
<i>402.2 Speech-Output Enabled</i>		
402.2.1 Information Displayed On-Screen	Not applicable	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Not applicable	
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	
<i>402.3 Volume</i>		
402.3.1 Private Listening	Not applicable	
402.3.2 Non-private Listening	Not applicable	
402.4 Characters on Display Screens	Not applicable	
402.5 Characters on Variable Message Signs	Not applicable	
403 Biometrics		
403.1 General	Not applicable	
404 Preservation of Information Provided for Accessibility		
404.1 General	Not applicable	
405 Privacy		
405.1 General	Not applicable	
406 Standard Connections		
406.1 General	Not applicable	
407 Operable Parts		
407.2 Contrast	Not applicable	
<i>407.3 Input Controls</i>		
407.3.1 Tactilely Discernible	Not applicable	
407.3.2 Alphabetic Keys	Not applicable	
407.3.3 Numeric Keys	Not applicable	
407.4 Key Repeat	Not applicable	
407.5 Timed Response	Not applicable	
407.6 Operation	Not applicable	
407.7 Tickets, Fare Cards, and Keycards	Not applicable	

Criteria	Conformance level	Remarks and explanations
<i>407.8 Reach, Height and Depth</i>		
407.8.1 Vertical Reference Plane	Not applicable	
407.8.1.1 Vertical Plane for Side Reach	Not applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not applicable	
407.8.2 Side Reach	Not applicable	
407.8.2.1 Unobstructed Side Reach	Not applicable	
407.8.2.2 Obstructed Side Reach	Not applicable	
407.8.3 Forward Reach	Not applicable	
407.8.3.1 Unobstructed Forward Reach	Not applicable	
407.8.3.2 Obstructed Forward Reach	Not applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not applicable	
<b>408 Display Screens</b>		
408.2 Visibility	Not applicable	
408.3 Flashing	Not applicable	
<b>409 Status Indicators</b>		
409.1 General	Not applicable	
<b>410 Color Coding</b>		
410.1 General	Not applicable	
<b>411 Audible Signals</b>		
411.1 General	Not applicable	
<b>412 ICT with Two-Way Voice Communication</b>		
<i>412.2 Volume Gain</i>		
412.2.1 Volume Gain for Wireline Telephones	Not applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not applicable	
<i>412.3 Interference Reduction and Magnetic Coupling</i>		

Criteria	Conformance level	Remarks and explanations
412.3.1 Wireless Handsets	Not applicable	
412.3.2 Wireline Handsets	Not applicable	
412.4 Digital Encoding of Speech	Not applicable	
412.5 Real-Time Text Functionality	Not applicable	
412.6 Caller ID	Not applicable	
412.7 Video Communication	Not applicable	
413 Closed Caption Processing Technologies		
413.1.1 Decoding and Display of Closed Captions	Not applicable	
413.1.2 Pass-Through of Closed Caption Data	Not applicable	
414 Audio Description Processing Technologies		
414.1.1 Digital Television Tuners	Not applicable	
414.1.2 Other ICT	Not applicable	
415 User Controls for Captions and Audio Descriptions		
415.1.1 Caption Controls	Not applicable	
415.1.2 Audio Description Controls	Not applicable	

## Section 508 Chapter 5: Software

Notes: Open LMS Snap Theme is a web application, not a software product. However, the web application includes some authoring functionality, hence Chapter 5: Software 504 Authoring Tools applies to this product.

Criteria	Conformance level	Remarks and explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	Refer to the WCAG 2.0 section.	Refer to the WCAG 2.0 section.
<b>502 Interoperability with Assistive Technology</b>		
502.2.1 User Control of Accessibility Features	Not applicable	
502.2.2 No Disruption of Accessibility Features	Not applicable	
<b>502.3 Accessibility Services</b>		
502.3.1 Object Information	Not applicable	
502.3.2 Modification of Object Information	Not applicable	
502.3.3 Row, Column, and Headers	Not applicable	
502.3.4 Values	Not applicable	
502.3.5 Modification of Values	Not applicable	
502.3.6 Label Relationships	Not applicable	
502.3.7 Hierarchical Relationships	Not applicable	
502.3.8 Text	Not applicable	
502.3.9 Modification of Text	Not applicable	
502.3.10 List of Actions	Not applicable	
502.3.11 Actions on Objects	Not applicable	
502.3.12 Focus Cursor	Not applicable	
502.3.13 Modification of Focus Cursor	Not applicable	
502.3.14 Event Notification	Not applicable	
502.4 Platform Accessibility Features	Not applicable	
<b>503 Applications</b>		
503.2 User Preferences	Not applicable	
503.3 Alternative User Interfaces	Not applicable	
<b>503.4 User Controls for Captions and Audio</b>		



Criteria	Conformance level	Remarks and explanations
<i>Description</i>		
503.4.1 Caption Controls	Not applicable	
503.4.2 Audio Description Controls	Not applicable	
504 Authoring Tools		
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Supports	The Open LMS Snap Theme web application provides functionality for authors to create semantic content, such as headings and lists.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Supports	The Open LMS Snap Theme web application prompts for accessibility information, and includes an accessibility checker to alert of any issues.
504.4 Templates	Not applicable	

## Section 508 Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance level	Remarks and explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Supports	The documentation for Open LMS Snap Theme lists and explains the <a href="#">accessibility and compatibility features of the product</a> online.
602.3 Electronic Support Documentation	Partially supports	The documentation mostly complies with WCAG 2.1 A/AA, but there may be older content posted that has not been verified for accessibility.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	All necessary documentation for Open LMS Snap Theme is provided electronically.
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Not applicable	Open LMS Snap Theme does not offer support services.
603.3 Accommodation of Communication Needs	Partially supports	Support services for Open LMS Snap Theme are provided via email, which may not be accessible to some users.

## Standard EN 301 549

### EN 301 549 Chapter 4: Functional Performance Statements

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	Refer to Section 508 302.1 Without Vision
4.2.2 Usage with limited vision	Partially supports	Refer to Section 508 302.2 With Limited Vision
4.2.3 Usage without perception of color	Partially supports	Refer to Section 508 302.3 With Perception of Color
4.2.4 Usage without hearing	Supports	No issues were identified that would impact this criterion.
4.2.5 Usage with limited hearing	Supports	No issues were identified that would impact this criterion.
4.2.6 Usage without vocal capability	Supports	No issues were identified that would impact this criterion.
4.2.7 Usage with limited manipulation or strength	Partially supports	Refer to Section 508 302.7 With Limited Manipulation
4.2.8 Usage with limited reach	Supports	No issues were identified that would impact this criterion.
4.2.9 Minimize photosensitive seizure triggers	Supports	No issues were identified that would impact this criterion.
4.2.10 Usage with limited cognition	Supports	No issues were identified that would impact this criterion.

## EN 301 549 Functional Accessible Requirements: 5 Generic Requirements

Notes: Open LMS Snap Theme does not contain functionality limited by characteristics that prevents a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.1 Introduction (informative)		
5.1.2 General		
5.1.2.1 Closed functionality	Not applicable	
5.1.2.2 Assistive technology	Not applicable	
5.1.3 Non-visual access		
5.1.3.1 General	Not applicable	
5.1.3.2 Auditory output delivery including speech	Not applicable	
5.1.3.3 Auditory output correlation	Not applicable	
5.1.3.4 Speech output user control	Not applicable	
5.1.3.5 Speech output automatic interruption	Not applicable	
5.1.3.6 Speech output for non-text content	Not applicable	
5.1.3.7 Speech output for video information	Not applicable	
5.1.3.8 Masked entry	Not applicable	
5.1.3.9 Private access to personal data	Not applicable	
5.1.3.10 Non-interfering audio output	Not applicable	
5.1.3.11 Private listening volume	Not applicable	
5.1.3.12 Speaker volume	Not applicable	
5.1.3.13 Volume reset	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	Not applicable	
5.1.3.15 Non-visual error identification	Not applicable	
5.1.3.16 Receipts, tickets and transactional outputs	Not applicable	
5.1.4 Functionality closed to text enlargement	Not applicable	
5.1.5 Visual output for auditory information	Not applicable	
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality	Not applicable	
5.1.6.2 Input focus	Not applicable	
5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	
5.4 Preservation of accessibility information during conversation	Not applicable	
5.5 Operable parts		
5.5.1 Means of operation	Not applicable	
5.5.2 Operable parts discernibility	Not applicable	
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Not applicable	
5.6.2 Visual status	Not applicable	
5.7 Key repeat	Not applicable	
5.8 Double-strike key acceptance	Not applicable	
5.9 Simultaneous user actions	Not applicable	

## EN 301 549 Functional Accessible Requirements: 6 ICT with two-way voice communication

Notes: Open LMS Snap Theme does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech (informative recommendation)	Not applicable	
6.2 Real-time Text (RTT) functionality		
6.2.1 RTT provision		
6.2.1.1 RTT communication	Not applicable	
6.2.1.2 Concurrent voice and text	Not applicable	
6.2.2 Display of Real-time text		
6.2.2.1 Visually distinguishable display	Not applicable	
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	
6.2.3 Interoperability	Not applicable	
6.2.4 Real-time text responsiveness	Not applicable	
6.3 Caller ID	Not applicable	
6.4 Alternatives to voice-based services	Not applicable	
6.5 Video communication		
6.5.1 General (informative)	Not applicable	
6.5.2 Resolution	Not applicable	
6.5.3 Frame rate	Not applicable	
6.5.4 Synchronization between audio and video	Not applicable	
6.6 Alternatives to video-based services	Not applicable	

## EN 301 549 Functional Accessible Requirements: 7 ICT with video capabilities

Notes: Open LMS Snap Theme does not natively provide video capabilities.

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology		
7.1.1 Captioning playback	Not applicable	
7.1.2 Captioning synchronization	Not applicable	
7.1.3 Preservation of captioning	Not applicable	
7.2 Audio description technology		
7.2.1 Audio description playback	Not applicable	
7.2.2 Audio description synchronization	Not applicable	
7.2.3 Preservation of audio description	Not applicable	
7.3 User controls for captions and audio description	Not applicable	

## EN 301 549 Functional Accessible Requirements: 8 Hardware

Notes: Open LMS Snap Theme is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
8.1 General		
8.1.1. Generic requirements		
8.1.2 Standard connections	Not applicable	
8.1.3 Color	Not applicable	
8.2 Hardware products with speech output		
8.2.1 Speech volume gain		
8.2.1.1 Speech volume range	Not applicable	
8.2.1.2 Incremental volume control	Not applicable	
8.2.2 Magnetic coupling		
8.2.2.1 Fixed-line devices	Not applicable	
8.2.2.2 Wireless communication devices	Not applicable	
8.3 Physical access to ICT		
8.3.1 General (informative)	Not applicable	
8.3.2 Clear floor or ground space		
8.3.2.1 Change in level	Not applicable	
8.3.2.2 Clear floor or ground space	Not applicable	
8.3.2.3 Approach		
8.3.2.3.1 General	Not applicable	
8.3.2.3.2 Forward approach	Not applicable	
8.3.2.3.3 Parallel approach	Not applicable	
8.3.2.4 Knee and toe clearance width	Not applicable	
8.3.2.5 Toe clearance	Not applicable	
8.3.2.6 Knee clearance	Not applicable	
8.3.3 Reach range for ICT		
8.3.3.1 Forward reach		



Criteria	Conformance Level	Remarks and Explanations
8.3.3.1.1 Unobstructed high forward reach	Not applicable	
8.3.3.1.2 Unobstructed low forward reach	Not applicable	
8.3.3.1.3 Outward reach		
8.3.3.1.3.1 Clear floor space	Not applicable	
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not applicable	
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not applicable	
8.3.3.2 Side reach		
8.3.3.2.1 Unobstructed high side reach	Not applicable	
8.3.3.2.2 Unobstructed low side reach	Not applicable	
8.3.3.2.3 Obstructed side reach		
8.3.3.2.3.1 Obstructed (<= 255 mm) side reach	Not applicable	
8.3.3.2.3.2 Obstructed (<= 610 mm) side reach	Not applicable	
8.3.4 Visibility	Not applicable	
8.3.5 Installation instructions	Not applicable	
8.4 Mechanically operable parts		
8.4.1 Numeric keys	Not applicable	
8.4.2 Operation of mechanical parts		
8.4.2.1 Means of operation of mechanical parts	Not applicable	
8.4.2.2 Force of operation of mechanical parts	Not applicable	
8.4.3 Keys, tickets and fare cards	Not applicable	
8.5 Tactile indication of speech mode	Not applicable	

## EN 301 549 Functional Accessible Requirements: 9 Web

Notes:

Criteria	Conformance Level	Remarks and Explanations
9.1 General (Informative)		
9.2 Web content requirements		
9.2.1 Non-text Content	Partially supports	Refer to WCAG Level A 1.1.1 Non-text Content
9.2.2 Audio-only and Video-only (Prerecorded)	Supports	
9.2.3 Captions (Prerecorded)	Supports	
9.2.4 Audio Description or Media Alternative (Prerecorded)	Supports	
9.2.5 Captions (Live)	Not applicable	
9.2.6 Audio description (prerecorded)	Not applicable	
9.2.7 Info and Relationships	Partially supports	Refer to WCAG Level A 1.3.1 Info and Relationships
9.2.8 Meaningful Sequence	Supports	
9.2.9 Sensory Characteristics	Supports	
9.2.10 Use of Color	Partially supports	Refer to WCAG Level A 1.4.1 Use of Color
9.2.11 Audio Control	Not applicable	
9.2.12 Contrast (minimum)	Partially supports	Refer to WCAG Level AA 1.4.3 Contrast (Minimum)
9.2.13 Resize text	Partially supports	Refer to WCAG Level AA 1.4.4 Resize Text
9.2.14 Images of text	Supports	
9.2.15 Keyboard	Partially supports	Refer to WCAG Level A 2.1.1 Keyboard
9.2.16 No Keyboard Trap	Supports	
9.2.17 Timing Adjustable	Does not support	Refer to WCAG Level A 2.1.1

Criteria	Conformance Level	Remarks and Explanations
		Timing adjustable.
9.2.18 Pause, stop, hide	Supports	
9.2.19 Three flashes or below threshold	Supports	
9.2.20 Bypass Blocks	Partially supports	Refer to WCAG A Level A 2.4.1 Bypass Blocks
9.2.21 Page Titled	Partially supports	Refer to WCAG A Level A 2.4.2 Page Titles
9.2.22 Focus Order	Does not support	Refer to WCAG Level A 2.4.3 Focus Order
9.2.23 Link Purpose (In Context)	Partially supports	Refer to WCAG Level A 2.4.4 Link Purpose (In Context)
9.2.24 Multiple Ways	Does not support	Refer to WCAG Level AA 2.4.5 Multiple Ways
9.2.25 Headings and Labels	Supports	
9.2.26 Focus Visible	Does not support	Refer to WCAG Level AA 2.4.7 Visible focus
9.2.27 Language of Page	Supports	
9.2.28 Language of Parts	Not applicable	
9.2.29 On Focus	Supports	
9.2.30 On Input	Partially supports	Refer to WCAG Level A 3.2.2 On Input
9.2.31 Consistent Navigation	Supports	
9.2.32 Consistent Identification	Supports	
9.2.33 Error Identification	Supports	
9.2.34 Labels or Instructions	Partially supports	Refer to WCAG Level A 3.3.2 Labels or Instructions
9.2.35 Error Suggestion	Not applicable	
9.2.36 Error Prevention (Legal, Financial, Data)	Not applicable	
9.2.37 Parsing	Does not support	Refer to WCAG Level A 4.1.1

Criteria	Conformance Level	Remarks and Explanations
		Parsing
9.2.38 Name, role, value	Does not support	Refer to 4.1.2 Name, Role, Value
9.3 WCAG 2.0 Conformance requirements	Partially supports	Refer to the WCAG 2.0 section.

## EN 301 549 Functional Accessible Requirements: 10 Non-web documents

Notes: Open LMS Snap is not a non-web document.

Criteria	Conformance Level	Remarks and Explanations
10.1 General (Informative)		
10.2 Document success criteria		
10.2.1 Non-text Content	Not applicable	
10.2.2 Audio-only and Video-only (Prerecorded)	Not applicable	
10.2.3 Captions (Prerecorded)	Not applicable	
10.2.4 Audio Description or Media Alternative (Prerecorded)	Not applicable	
10.2.5 Captions (Live)	Not applicable	
10.2.6 Audio description (prerecorded)	Not applicable	
10.2.7 Info and Relationships	Not applicable	
10.2.8 Meaningful Sequence	Not applicable	
10.2.9 Sensory Characteristics	Not applicable	
10.2.10 Use of Color	Not applicable	
10.2.11 Audio Control	Not applicable	
10.2.12 Contrast (minimum)	Not applicable	
10.2.13 Resize text	Not applicable	
10.2.14 Images of text	Not applicable	
10.2.15 Keyboard	Not applicable	
10.2.16 No Keyboard Trap	Not applicable	
10.2.17 Timing Adjustable	Not applicable	
10.2.18 Pause, stop, hide	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
10.2.19 Three flashes or below threshold	Not applicable	
10.2.20 Empty clause		
10.2.21 Document titled	Not applicable	
10.2.22 Focus Order	Not applicable	
10.2.23 Link Purpose (In Context)	Not applicable	
10.2.24 Empty clause		
10.2.25 Headings and Labels	Not applicable	
10.2.26 Focus Visible	Not applicable	
10.2.27 Language of Page	Not applicable	
10.2.28 Language of Parts	Not applicable	
10.2.29 On Focus	Not applicable	
10.2.30 On Input	Not applicable	
10.2.31 Empty clause		
10.2.32 Empty clause		
10.2.33 Error Identification	Not applicable	
10.2.34 Labels or Instructions	Not applicable	
10.2.35 Error Suggestion	Not applicable	
10.2.36 Error Prevention (Legal, Financial, Data)	Not applicable	
10.2.37 Parsing	Not applicable	
10.2.38 Name, role, value	Not applicable	
10.2.39 Caption positioning	Not applicable	
10.2.40 Audio description timing	Not applicable	

## EN 301 549 Functional Accessible Requirements: 11 Software

Notes: Open LMS Snap Theme is a web application, not a software product. However, the web application includes some authoring functionality, hence Software 11.6 Authoring Tools applies to this product.

Criteria	Conformance Level	Remarks and Explanations
11.1 General (Informative)		
11.2 Non-Web software success criteria	Not applicable	
11.2.1 Non-Web software success criteria (excluding closed functionality)		
11.2.1.1 Non-text Content (screen reader supported)	Not applicable	
11.2.1.2 Audio-only and Video-only (Prerecorded)	Not applicable	
11.2.1.3 Captions (Prerecorded)	Not applicable	
11.2.1.4 Audio Description or Media Alternative (Prerecorded)	Not applicable	
11.2.1.5 Captions (Live)	Not applicable	
11.2.1.6 Audio description (prerecorded)	Not applicable	
11.2.1.7 Info and Relationships	Not applicable	
11.2.1.8 Meaningful Sequence	Not applicable	
11.2.1.9 Sensory Characteristics	Not applicable	
11.2.1.10 Use of Color	Not applicable	
11.2.1.11 Audio Control	Not applicable	
11.2.1.12 Contrast (minimum)	Not applicable	
11.2.1.13 Resize text	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
11.2.1.14 Images of text	Not applicable	
11.2.1.15 Keyboard	Not applicable	
11.2.1.16 No Keyboard Trap	Not applicable	
11.2.1.17 Timing Adjustable	Not applicable	
11.2.1.18 Pause, stop, hide	Not applicable	
11.2.1.19 Three flashes or below threshold	Not applicable	
11.2.1.20 Empty clause		
11.2.1.21 Empty clause		
11.2.1.22 Focus Order	Not applicable	
11.2.1.23 Link Purpose (In Context)	Not applicable	
11.2.1.24 Empty clause		
11.2.1.25 Headings and Labels	Not applicable	
11.2.1.26 Focus Visible	Not applicable	
11.2.1.27 Language of Software	Not applicable	
11.2.1.28 Empty clause		
11.2.1.29 On Focus	Not applicable	
11.2.1.30 On Input	Not applicable	
11.2.1.31 Empty clause		
11.2.1.32 Empty clause		
11.2.1.33 Error Identification	Not applicable	
11.2.1.34 Labels or Instructions	Not applicable	
11.2.1.35 Error Suggestion	Not applicable	
11.2.1.36 Error Prevention (Legal, Financial, Data)	Not applicable	
11.2.1.37 Parsing	Not applicable	



Criteria	Conformance Level	Remarks and Explanations
11.2.1.38 Name, role, value	Not applicable	
11.2.2 Non-Web software success criteria (closed functionality)		
11.2.2.1 Non-text Content (screen reader supported)	Not applicable	
11.2.2.2 Audio-only and video-only (pre-recorded)		
11.2.2.2.1 Pre-recorded audio-only	Not applicable	
11.2.2.2.2 Pre-recorded video-only	Not applicable	
11.2.2.3 Empty clause		
11.2.2.4 Audio Description or Media Alternative (Prerecorded)	Not applicable	
11.2.2.5 Empty clause		
11.2.2.6 Empty clause		
11.2.2.7 Info and Relationships	Not applicable	
11.2.2.8 Meaningful Sequence	Not applicable	
11.2.2.9 Empty clause		
11.2.2.10 Empty clause		
11.2.2.11 Empty clause		
11.2.2.12 Empty clause		
11.2.2.13 Resize text	Not applicable	
11.2.2.14 Images of text	Not applicable	
11.2.2.15 Keyboard	Not applicable	
11.2.2.16 Empty clause		
11.2.2.17 Empty clause		

Criteria	Conformance Level	Remarks and Explanations
11.2.2.18 Empty clause		
11.2.2.19 Empty clause		
11.2.2.20 Empty clause		
11.2.2.21 Empty clause		
11.2.2.22 Empty clause		
11.2.2.23 Empty clause		
11.2.2.24 Empty clause		
11.2.2.25 Empty clause		
11.2.2.26 Empty clause		
11.2.2.27 Language of Software	Not applicable	
11.2.2.28 Empty clause		
11.2.2.29 Empty clause		
11.2.2.30 Empty clause		
11.2.2.31 Empty clause		
11.2.2.32 Empty clause		
11.2.2.33 Error Identification	Not applicable	
11.2.2.34 Empty clause		
11.2.2.35 Empty clause		
11.2.2.36 Empty clause		
11.2.2.37 Parsing	Not applicable	
11.2.2.38 Name, role, value	Not applicable	
11.3 Interoperability with assistive technology		
11.3.1 Closed functionality	Not applicable	
11.3.2 Accessibility services		
11.3.2.1 Platform accessibility service support for software that provides a	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
user interface		
11.3.2.2 Platform accessibility service support for assistive technologies	Not applicable	
11.3.2.3 Use of accessibility services	Not applicable	
11.3.2.4 Assistive technology	Not applicable	
11.3.2.5 Object information	Not applicable	
11.3.2.6 Row, column, and headers	Not applicable	
11.3.2.7 Values	Not applicable	
11.3.2.8 Label relationships	Not applicable	
11.3.2.9 Parent-child relationships	Not applicable	
11.3.2.10 Text	Not applicable	
11.3.2.11 List of available actions	Not applicable	
11.3.2.12 Execution of available actions	Not applicable	
11.3.2.13 Tracking of focus and selection attributes	Not applicable	
11.3.2.14 Modification of focus and selection attributes	Not applicable	
11.3.2.15 Change notification	Not applicable	
11.3.2.16 Modifications of states and properties	Not applicable	
11.3.2.17 Modifications of values and text	Not applicable	
11.4 Documented accessibility usage		

Criteria	Conformance Level	Remarks and Explanations
11.4.1 User control of accessibility services	Not applicable	
11.4.2 No disruption of accessibility features	Not applicable	
11.5 User preferences	Not applicable	
<b>11.6 Authoring tools</b>		
11.6.1 Content technology	Supports	
11.6.2 Accessible content creation	Not applicable	
11.6.3 Preservation of accessibility information in transformations	Not applicable	
11.6.4 Repair assistance	Supports	
11.6.5 Templates	Not applicable	

## EN 301 549 Functional Accessible Requirements: 12 Document and support services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Supports	The documentation for Open LMS Snap Theme lists and explains the accessibility and compatibility features of the product.
12.1.2 Accessible documentation	Partially supports	The documentation mostly complies with WCAG 2.1 A/AA, but there may be older content posted that has not been verified for accessibility.
12.2 Support services		
12.2.1 General (informative)		
12.2.2 Information on accessibility and compatibility features	Not applicable	Open LMS Snap Theme does not offer support services.
12.2.3 Effective communication	Partially supports	Support services for Open LMS Snap Theme are provided via email and phone support is also available, which may not be accessible to some users.
12.2.4 Accessible documentation	Partially supports	The documentation mostly complies with WCAG 2.0 A/AA, but there may be older content posted that has not been verified for accessibility.

## EN 301 549 Functional Accessible Requirements: 13 ICT providing relay or emergency service access

Notes: Open LMS Snap Theme does not provide relay or emergency service access.

Criteria	Conformance Level	Remarks and Explanations
13.1.1 General (Informative)		
13.1.2 Text relay services	Not applicable	
13.1.3 Sign relay services	Not applicable	
13.1.4 Lip-reading relay services	Not applicable	
13.1.5 Captioned telephony services	Not applicable	
13.1.6 Speech to speech relay services	Not applicable	
13.2 Access to relay services	Not applicable	

## **Legal disclaimer**

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